

Index

Safety information	22	Advice and suggestions	29
instructions	25	Maintenance and cleaning	31
Installation	26	Troubleshooting	32
Device description	28	Technical information	3. 4
Function	28	Environmental issues	3. 4
first use	29	IKEA warranty	35
Daily use	29		

Subject to change without notice.

Safety information

Before installing and using the appliance, carefully read the instructions provided. The manufacturer is not responsible for damages and injuries caused by incorrect installation and use. Always keep the instructions together with the appliance for future reference.

Safety of children and vulnerable people

- This appliance can be used by children over 8 years of age and by persons whose physical, sensory or mental capabilities are reduced or who lack sufficient experience and knowledge to use it, provided they are supervised or instructed on the safe use of the appliance. appliance and understand the risks involved.
- This appliance can be used by children between 3 and 8 years of age and people with different disabilities, if they have received the appropriate instructions.
- Children under 3 years of age should be kept out of the device's reach unless under adult supervision.
- Do not let children play with the appliance.
- Children must not clean or maintain the appliance without supervision.
- Children from 3 to 8 years old can load and unload refrigerators.

- Keep all packaging out of the reach of children and dispose of it properly.

overall security


- This appliance is designed to be used in domestic and similar environments, such as:
 - farms; kitchen areas for staff in shops, offices and other work environments;
 - by clients in hotels, motels, boarding houses and other residential environments;
 - catering and other similar non-retail businesses.
- This type of refrigerator is often used in places such as hotels, offices, student residences and private homes. It is designed for the refrigeration and preservation of food such as fruit and drinks. It combines the advantages of a small size, low weight, low power consumption and ease of use.
- Keep ventilation openings in appliance enclosure or built-in structure clear of obstruction.
- Do not use mechanical devices or other means to speed up the defrosting process, except those recommended by the manufacturer.
- Do not damage the cooling circuit.
- Do not use electrical devices inside the food compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Do not use spray or steam to clean the appliance.

- Clean the device with a soft, damp cloth. Use only neutral detergents. Do not use abrasive products, hard scourers, solvents or metal objects.
- Do not store explosive substances, such as aerosol cans with flammable propellant, in this appliance.
- If the power cable is damaged, to avoid risks, the manufacturer, its authorized technical service or a qualified professional must change it.




- When positioning the appliance, make sure that the power cord is not trapped or damaged.
- Do not place multiple portable power outlets or portable power sources at the rear of the appliance.
- Opening the door for prolonged periods can cause a substantial increase in temperature in the compartments of the appliance.
- Periodically clean surfaces that may come into contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48 hours: Flush the water system connected to a water supply if no water has been drawn for 5 days.
- Store raw meat and fish in appropriate containers in the refrigerator, so that they do not come into contact with or drip on other foods.
- If the refrigerator is left empty for a long time, turn it off, defrost it, clean it, dry it and leave the door open to prevent mold from growing inside the appliance.
- The two-star frozen food compartments are intended for storing pre-frozen food, storing or making ice cream, and making ice cubes.
- The one, two and three star compartments are not suitable for freezing fresh food.
- This refrigerator is not suitable for freezing food.
- This refrigerator is not designed to be used as a built-in appliance.
- The appliance has a bulb for interior lighting. Only the technical service can replace the internal light. Contact your authorized service center.
- **WARNING:** To avoid danger due to instability of the appliance, it must be repaired according to the instructions.

Security instructions

Facility


-  **Warning!** The appliance may only be installed by duly qualified personnel.
- Remove all packaging and shipping bolts.
- Do not install or use a damaged appliance.
- Follow the installation instructions included with the appliance.
- Be careful when moving the appliance at all times as it is very heavy. Wear safety gloves and closed shoes at all times.
- Make sure that air can circulate around the appliance.
- Do not tilt the refrigerator more than 45° when moving it.
- Wait at least 4 hours before connecting the appliance to the mains; this way the oil will have time to return to the compressor.
- Do not install the appliance near radiators, cookers, ovens, stoves or hobs.
- The back of the appliance must be leaning against the wall.
- Do not install the appliance where it will be exposed to direct sunlight.
- Do not install the appliance in places that are too humid or cold, such as annexes to buildings, garages or warehouses.
- To move the appliance, lift it by the front edge so as not to scratch the floor.

Electric connection

-  **Warning!** There is a risk of fire and electric shock.
-  **Warning!** When positioning the appliance, make sure that the power cable is not trapped or damaged.
-  **Warning!** Do not use multiple socket outlets or extension cords.
- The appliance must be grounded.
- All electrical connections must be made by a professional electrician.
- Make sure that the nameplate parameters are compatible with the electrical specifications of the main power supply. Otherwise, contact an electrician.

- Always use a properly installed earthed plug.
- Make sure not to damage electrical components, such as the mains plug, the power cable or the compressor. Contact an electrician or authorized service center to change electrical components.
- The power cord must be below the level of the mains connection plug.
- Connect the plug to the power outlet after the installation is complete. Make sure you have access to the plug once the appliance is installed.
- To disconnect the appliance, do not pull the power cord. Always pull the mains connection plug.
- UK and Ireland only. This appliance has a 13A plug. If it is necessary to change the fuse in the mains plug, use only a 13A ASTA fuse (BS 1362).

Use

-  **Warning!** There is a risk of injury, burns, electric shock or fire.




The appliance contains flammable gas, isobutane (R600a), a natural gas that is very respectful of the environment. Be careful not to damage the refrigerant circuit that contains isobutane.


- Compressor surface gets hot: This surface can become hot under normal operating conditions. Do not touch it with your hands.
- Do not change the specifications of this unit.
- Do not place electrical appliances (eg ice cream makers) inside the appliance, unless they are of the type recommended by the manufacturer.
- If the refrigeration circuit is damaged, make sure that there are no sources of ignition in the room. Ventilate the room.
- Do not allow hot objects to touch the plastic parts of the appliance.

- Do not put soft drinks in the frozen food compartment. as this will create pressure in the beverage container.
- Do not store flammable liquids or gases in the appliance.
- Do not place flammable products or objects impregnated with flammable products near, inside or on top of the appliance.
- Do not touch the compressor or condenser, they are hot.
- Do not remove or touch items from the frozen food compartment if your hands are wet or damp.
- Defrosted food must not be put back into the frozen food compartment.
- Follow the storage instructions on the frozen food packaging.

internal lighting


-  **Warning!** Risk of electric shock!
- The bulb is only for the interior lighting of the appliance. Do not use it to illuminate the house.

Maintenance and cleaning


-  **Warning!**There is a risk of injury and damage to the appliance.
- Before proceeding with maintenance on the appliance, deactivate it and disconnect the plug from the mains.

- This appliance contains hydrocarbons in the refrigeration unit. Only a qualified person may perform maintenance and recharge the unit.
- Regularly check the drainage of the appliance and clean it if necessary. If the drain is blocked, the defrosted water will accumulate in the base of the appliance.

Disposal of the device

-  **Warning!**There is a risk of injury or suffocation.
- Disconnect the appliance from the mains.
- Cut off the power cord and dispose of it.
- Remove the door to prevent children and pets from being locked inside the appliance.
- The refrigerant circuit and the insulating materials of this appliance are respectful of the ozone layer.
- Insulating foam contains flammable gases. Contact your local authorities for information on how to properly dispose of the appliance.
- Do not damage the part of the refrigeration unit that is next to the heat exchanger.

Facility

-  **Warning!** See the chapters on safety.


Placement

- Follow the separate mounting instructions to install this device.
- Do not install at high temperature or high humidity. Place it so that it will not get damaged, damp or rust.
- Install the appliance in a dry and well-ventilated indoor place where the room temperature corresponds to the climatic class indicated on the appliance nameplate:

climate class	Room temperature
NS	+10°C to +32°C
No.	+16°C to +32°C
S.T.	+16°C to +38°C
you	+16°C to +43°C


- "SN" indicates that this refrigerator is designed to be used at ambient temperatures between 10°C and 32°C.
- "N" indicates that this refrigerator is designed to be used at ambient temperatures between 16°C and 32°C.
- "ST" indicates that this refrigerator has been

Designed for use at ambient temperatures between 16°C and 38°C.


- "T" indicates that this refrigerator is designed to be used at ambient temperatures between 16°C and 43°C.
-  Some malfunctions may occur on some types of models if the appliance is used outside of that temperature range. The correct operation of the device can only be guaranteed within the specified temperature range.
- If you have any questions about the installation, contact the supplier, our customer service or the nearest authorized technical service center.

Location

- To ensure optimal performance, install the appliance away from heat sources such as radiators, boilers, direct sunlight, etc. Make sure that air circulates freely around the back of the appliance.

 **Caution!** To ensure correct operation at ambient temperatures above 38°C, it is recommended to leave a clearance of 30mm between the sides of the appliance and any nearby furniture.

Electric connection

 **Caution!** DO NOT REMOVE THE GROUND TERMINAL. DO NOT USE ADAPTERS. DO NOT USE EXTENSION CORDS. Failure to follow these instructions can result in death, fire, or electric shock.

Before connecting the appliance, check that the voltage and frequency indicated on the nameplate correspond to those of the household electrical supply.

The appliance must be grounded. The power cord plug is supplied with a contact for this purpose. If the household power socket does not have an earth connection, connect the appliance to a separate earth socket adapted to current regulations, after consulting a professional electrician.

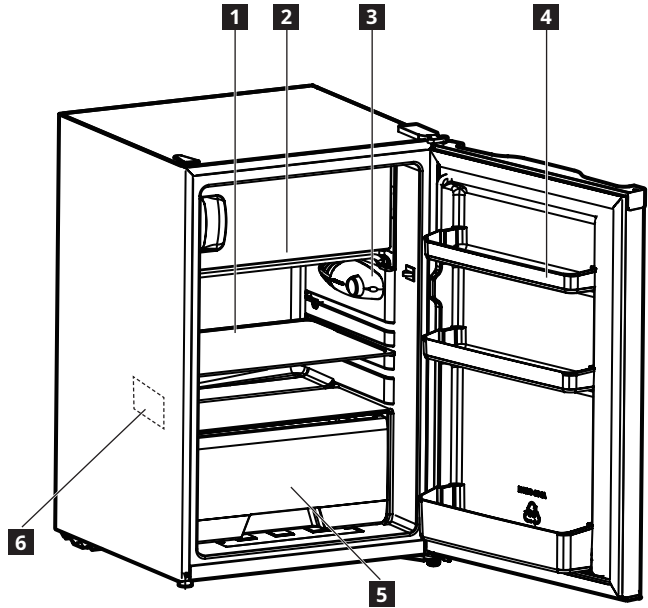
The manufacturer will not assume any responsibility if the above precautions are not taken.

This appliance complies with EEC directives.

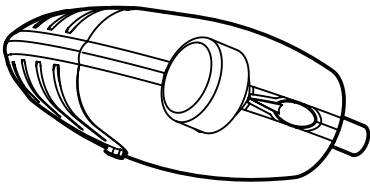
Description of the equipment

Read the instructions for use carefully before using the device for the first time.

- 1** storage shelves
- 2** Three Star Frozen Food Compartment
- 3** Temperature regulator and interior lighting
- 4** variable storage shelf
- 5** Fruit and vegetable drawer
- 6** Type plate



Functioning



Switched on

Connect the plug to the socket. Set the temperature regulator to a medium setting (see "Temperature Regulation").

When using the appliance for the first time, set it to a colder temperature and run it without food until it stops automatically at the set temperature. Usually it takes 2-3 hours;

then adjust the temperature regulator to the desired setting and put the food in the appliance.

Off

To turn off the appliance, place the temperature regulator in the "OFF" position.

Allow the appliance to cool down completely before inserting food. Ideally, 24 hours should be waited.

temperature regulation

The temperature is regulated automatically. To use the appliance, proceed as follows:

- Turn the temperature regulator towards lower settings to obtain the minimum cold.
- Turn the temperature regulator toward higher settings for maximum cold.

i The most ideal is to adjust the temperature in an intermediate position.

Adjust the temperature setting taking into account that the temperature inside the appliance depends on:

- room temperature;
- how often the door is opened;
- the amount of food stored;
- the location of the appliance.

Important! If the ambient temperature is high or the appliance is fully filled and has been set to the lowest temperatures, it may run continuously and cause frost to form on the rear wall. In this case, a higher temperature should be set to allow automatic defrosting and therefore reduce energy consumption.

first use

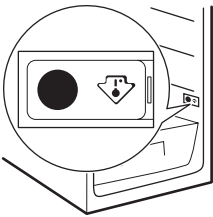
cleaning inside

Before using the appliance for the first time, wash the interior and internal accessories with lukewarm water and neutral soap to remove the typical smell of new products. Then dry well.

Important! Do not use detergents or abrasive powders, as they could damage the finish.

Daily use

Temperature indicator



i This appliance is authorized for sale in France. In accordance with the regulations in force in this country, the lower compartment of the refrigerator must be included to indicate the coldest area of the same.

Advice and suggestions

Normal operating sounds

The following sounds are normal during the operation of the appliance:

- A faint gurgling and bubbling from the coil when refrigerant is pumped.
- A buzzing or intermittent sound from the compressor when pumping the refrigerant.
- A sudden clicking sound from inside the appliance due to thermal expansion (a non-hazardous natural physical phenomenon).

- If the ambient temperature is high and a very low internal temperature is established, and the appliance is fully loaded, the compressor will be in operation continuously, producing frost or ice on the evaporator. If this happens, set the internal temperature to a warmer one to allow automatic defrosting and to save on energy consumption.

electricity.

Energy Saving Tips

- Do not open the door frequently or leave it open for longer than absolutely necessary.

Tips for refrigerating fresh food

- Do not store hot food or liquids that evaporate in the refrigerator.

- Cover or wrap food, especially if it has a strong flavor.
- Arrange foods so that air can circulate freely between them.

Tips for refrigeration

Helpful tips:

- Meat (all types): wrap in suitable packaging and place on the glass shelf above the vegetable drawer. Store the meat for a maximum of 1 to 2 days.
- Cooked foods, cold dishes: cover and place on any shelf.
- Fruits and vegetables: clean thoroughly and place in a special drawer. Plantains, potatoes, onions and garlic should not be stored in the refrigerator if they are not packed.
- Butter and cheese: place in a special airtight container or wrap in aluminum foil or a polythene bag to keep out as much air as possible.
- Bottles: close with a lid and place in the door tray or (if available) on the bottle rack.

Warnings for use

- The more food you put in the refrigerator and the longer you leave the door open, the higher the power consumption will be, which could cause failure.
- Plug the power cord back in at intervals of more than ten minutes.
- Do not store bottled drinks in the frozen food compartment, to avoid breaking and damaging the refrigerator.
- Open the door as little as possible in case of power failure.
- When defrosting the appliance, do not use metallic or pointed objects to remove the frost from the surface of the evaporator to avoid damaging it.
- Do not touch the food and containers in the frozen food compartment with wet hands to prevent them from freezing.

frozen food storage

- When turned on for the first time or after a period of inactivity, before inserting the products in the freezer, leave the appliance running for at least 2 hours on the coldest setting.

- When closing and sealing the package, air and moisture must be prevented from entering or leaving. Otherwise, odor and taste transfers may occur inside the refrigerator; likewise, frozen foods may dry out.
- **Note:** Never put bottled food or drinks in the frozen food compartment.

- For optimal performance, leave enough space in the frozen food compartment for air to circulate around the packages. Leave enough space at the front so that the door can close properly.

Tips for Storing Frozen Food

For optimal performance, follow the tips below:

- Check that the frozen products you purchase have been correctly stored by the seller.
- Make sure that frozen foods go from the grocery store to the frozen food compartment in the shortest possible time.
- Do not open the door frequently or leave it open for longer than absolutely necessary.
- Once thawed, food deteriorates rapidly and cannot be refrozen.
- Do not exceed the storage time indicated by the food manufacturer.




Warning! In case of accidental defrosting, for example due to a power failure, if the power has been off for longer than the value shown in the technical characteristics table under "idle time", the defrosted food should be consumed quickly.

defrost


Before using deep-frozen or frozen food, it can be thawed in the refrigerator compartment or at room temperature, depending on the time available.


Even small frozen foods can be cooked, directly from the frozen food compartment: in this case, the cooking time will be longer.


Maintenance and cleaning

 **Warning!** See the chapters on safety.

General warnings


 **Caution!** Disconnect the appliance from the power outlet before carrying out any maintenance work.

 This appliance contains hydrocarbons in the refrigeration unit; therefore, maintenance and recharging must be carried out by authorized technicians only.

 The accessories and parts of the appliance must not be washed in the dishwasher.

cleaning inside


Before using the appliance for the first time, wash the interior and internal accessories with lukewarm water and neutral soap to remove the typical smell of new products. Then dry well.

 **Caution!** Do not use detergents or abrasive powders, as they could damage the finish.


Cleaning the exterior of the fridge/freezer


Clean the outside of the fridge/freezer door with a non-abrasive cloth dampened with warm water and mild soap or a cleaning detergent specifically designed for the appliance.


initial power up

 **Caution!** Before connecting the plug to the socket and switching on the appliance for the first time, let it sit upright for at least 4 hours. This will give the oil enough time to flow through the compressor again; otherwise, the compressor or the electronic components of the appliance may be damaged.

periodic cleaning

 **Caution!** Do not move, damage or pull the tubes and cables inside the appliance.

 **Caution!** Do not damage the cooling system.

 **Caution!** To move the appliance, lift it by the front edge so as not to scratch the floor.

The equipment must be cleaned on a regular basis: 1. Clean the interior and accessories with lukewarm water and neutral soap.

2. Periodically check the door gaskets and clean them to keep them free of debris.

3. Rinse and dry thoroughly.

4. If accessible, brush the condenser and compressor, which are located at the rear of the appliance, with a brush. In this way, you will improve the performance of the appliance and reduce electricity consumption.

periods of inactivity


If the appliance is not used for a long time, take the following precautions: 1. Disconnect the appliance from the mains.

2. Remove all the food inside.

3. If necessary, defrost and clean the appliance and all accessories.

4. Clean the appliance and all accessories.

5. Leave the door open to avoid bad smells.

 **Caution!** If you want to keep the appliance switched on, ask someone to check it from time to time to prevent the food inside from spoiling in the event of a power failure.

Defrost the fridge

The defrosting process is automatic: the melted frost on the back of the interior flows into the drip tray on the outside and evaporates automatically.

Defrosting the frozen food compartment

Due to seasonal changes, a thick layer of frost may form. To manually defrost, do the following.

- Turn the thermostat knob to the OFF position and leave the frozen food compartment door open.

- Remove all food, ice cube tray and shelf or place in refrigerator.
- Clean and remove melted frost with a cloth.
- After defrosting, return the thermostat to the original position.



Caution! In order not to damage the wall of the frozen food compartment, do not use sharp objects to remove the frost or separate the frozen food.

Problem resolution

Warning! See the chapters on safety.

What to do if...

Problem	possible cause	Solution
The device does not work.	The device is turned off.	Turn on the device.
	The plug is not correctly connected to the socket.	Connect the plug to the outlet correctly.
	The appliance is not receiving electricity. There is no voltage in the socket.	Plug a different electrical appliance into the outlet. Call a professional electrician.
The appliance is noisy.	The appliance is not well supported on the ground.	Check that the appliance rests on a stable surface.
The light bulb doesn't work.	The bulb is defective.	Contact the nearest IKEA store.
The compressor is always running.	The temperature is set incorrectly.	See section "Functioning".
	Many foods have been introduced at the same time.	Wait a few hours and check the temperature again.
	The ambient temperature is very high.	Consult the climatic class indicated on the appliance's data plate.
	The food put into the appliance was too hot.	Allow food to cool before storing.
	The door is not closed.	See the "Door Closing" section.
The temperature of the appliance is too high/low.	The temperature has not been set correctly.	Select a higher/lower temperature.
	The door is not closed.	See the "Door Closing" section.
	The food temperature is too high.	Let food cool at room temperature before storing.
	Many foods have been introduced at the same time.	Put less food in at the same time.
	The thickness of the frost is more than 4-5 mm.	Defrost the appliance.
	The door has been opened frequently.	Open the door only if necessary.
Cold air is not circulating in the appliance.	Make sure that cold air circulates in the appliance.	

Problem	possible cause	Solution
The food in the refrigerator compartment is freezing.	The thermostat has been set too low a temperature.	Turn the thermostat wheel and set it lower (higher temperature).
	Food is in contact with the refrigerant on the back wall of the refrigerator.	Remove food from the back wall.
The food in the refrigerator compartment is not cold.	The air vents in the compartment are blocked, preventing cold air from circulating.	Make sure that air can circulate inside the appliance.
	The door is opened too often or does not close properly.	Avoid opening the refrigerator door too often.
	You have just put a large amount of food in the refrigerator compartment.	Store less food at one time.
	The thermostat has been set too high a temperature.	Set the thermostat to a lower temperature.
Melted frost leaks onto the inside of the compartment or the floor.	The drain is blocked.	Use a cleaning brush to remove the clog.
Moisture forms inside the appliance.	The refrigerator air vents are blocked.	Make sure that air can circulate inside the appliance.
	The door is opened frequently.	Avoid opening the refrigerator door too often.
	Food is not well packaged.	Make sure the food is well packaged.
	The temperature has not been adjusted correctly according to the ambient conditions.	Set the thermostat to a lower temperature.
The door does not close completely.	The shelves are not well placed.	Make sure the shelves are well positioned.
	The door gaskets are dirty.	Clean the door gaskets.
	The appliance is not level.	Make sure the appliance is level.

i If after the above checks the appliance does not work properly, contact your nearest IKEA store.

replace bulb


The appliance has a bulb for interior lighting.

Only the technical service can replace the internal light.

door lock

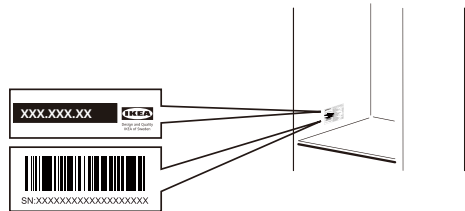
1. Clean the door gaskets.
2. If necessary, adjust the door. See separate Assembly Instructions.
3. If necessary, replace the defective seals. Contact the after-sales service.

Technical information

product category	
kind of product	Fridge
installation type	free (standing)
product dimensions	
High	832mm
Broad	550mm
Background	570mm
net volume	
Fridge	97.0 l
Three Star Frozen Food Compartment	16.0L
defrost system	
Fridge	Automatic
frozen food compartment	Manual
energy power	
Inactivity time	9 hours
Energy consumption	175 kWh/a
Noise level	39dB,C
energy class	F
Strain	220 - 240V
Frequency	50hz


i The article number and serial number can be found on the type plate on the inside left side of the device.


Number of article (code 8 digits)
 Serial number (begins with SN code 22 digits)



Picture for reference only

environmental issues

Recycle materials with the symbol  delete packaging in containers established for recycling. Help protect the environment and human health by recycling your waste electrical and electronic equipment.

Do not dispose of devices marked with the symbol  together with household waste. Take the product to the local recycling center or contact the municipal office.

IKEA guarantee

How long is the IKEA guarantee valid for?

This warranty is valid for **2 years** from the original date of purchase of your appliance at IKEA. As proof of purchase, you will need the original purchase invoice or receipt. If repairs are carried out within the warranty period, the warranty period of the appliance will not be extended.

Who will perform the service?

The IKEA service provider will facilitate maintenance through its own service activities or network of authorized service partners.

What does this warranty cover?

The guarantee covers defects in the appliance, which may have been caused by manufacturing or material defects from the date of purchase at IKEA. This warranty applies to domestic use only. Exceptions are specified in the heading "What is not covered by this warranty?" Within the warranty period, the costs to remedy the failure, for example repairs, parts, labor and travel will be covered, provided that the device is accessible for repair without special expenses. Under these conditions, the EU guidelines (Nr.99/44/EG) and the corresponding local regulations apply. Replaced parts become the property of IKEA.

What will IKEA do to solve the problem?

The IKEA designated service provider will examine the product and decide, at its discretion, whether it is covered by the guarantee. If covered by warranty, the IKEA service provider or its authorized service partner through its own service activities will, at its discretion, either repair the defective product or replace it with the same or a similar product.

What is not covered by this guarantee?

- Normal wear and tear.
- Intentional damage or damage caused by negligence, damage caused by non-compliance with operating instructions, incorrect installation, connection to incorrect voltage, damage caused by chemical or electrochemical reactions, rust, corrosion or water damage including but not limited to damages caused by an excess of lime in the water, and damages caused by abnormal environmental conditions.

- Consumable parts, including batteries and light bulbs.

- Non-functional and decorative parts, which do not affect the normal use of the device, including any possible scratches and color differences.

- Accidental damage caused by foreign substances or objects, by cleaning or unblocking filters, emptying systems or soap receptacles.

- Damage caused to the following parts: ceramic glass, accessories, baskets for crockery and cutlery, filling or draining pipes, gaskets, light bulbs or their covers, screens, controls, linings and parts of the protective linings. Unless it is shown that such damage was caused by manufacturing faults.

- Cases where no failures have been found during the visit of a technician.

- Repairs not carried out by our service providers and/or a service authorized by IKEA, or when non-original parts are used.

- Repairs caused by a defective installation or that does not meet the installation specifications.

- Use of the device in a non-domestic environment, for example in professional use.

- Transport damage. If a customer transports the product to their home or another address, IKEA is not responsible for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, this warranty will cover damage that occurs during delivery.

- Cost of initial installation of the IKEA appliance. However, if an IKEA service provider or its authorized service partner repairs or replaces the device under the terms of this warranty, the service provider or its authorized service partner will reinstall the device.

repaired or install the replacement product, if necessary.

This restriction does not apply to work carried out without fault by a qualified specialist using our original parts to adapt the appliance to the technical safety specifications of another EU country.

How is national law applied?

The IKEA warranty gives you specific legal rights, which cover or exceed local claims. However, these conditions do not in any way limit the rights of consumers described in local law.

area of validity

For devices purchased in one EU country and brought to another EU country, services will be provided in accordance with the normal warranty conditions in the new country. The obligation to carry out services under the guarantee only exists if the device complies and is installed according to:

- the technical specifications of the country in which the claim is made.
- the assembly instructions and safety information in the User's Manual.

The dedicated after-sales service for IKEA appliances:

Do not hesitate to contact the IKEA after-sales service for:

1. make a claim under this warranty;
2. ask for clarification on the installation of the IKEA appliance in the dedicated IKEA kitchen cabinets. The service will not provide clarifications related to:
 - the general installation of the kitchen from IKEA;
 - connections to electricity (if the appliance comes without a plug or cable), water and gas, as they must be carried out by an authorized service technician.
3. Ask for clarification on the content of the user manual and the specifications of the device from IKEA.

In order for us to provide you with the best assistance, please read the Assembly Instructions and/or the User Manual section of this brochure carefully before contacting us.

How to contact us if you need our service?



- i** Before you call us, make sure you have the IKEA article number (8-digit code) and serial number (22-digit code that can be found on the type plate) for the appliance you need our help with. .

- i** **SAVE YOUR INVOICE OR PURCHASE RECEIPT!** It is proof of purchase and you will need it to make use of the guarantee. Please note that the receipt also includes the name and IKEA item number (8-digit code) of the appliances you have purchased.

Do you need additional help?

If you have any other questions not related to the after-sales of your appliances, please contact the nearest IKEA store call center. We recommend that you carefully read the documentation for the device before contacting us.

Please note that self or non-professional repairs may have safety consequences and could void the warranty.

The following spare parts will be available for 7 years after the model is discontinued: thermostats, temperature sensors, printed circuit boards, door handles, door hinges, trays and baskets. Please note that some of these spare parts are only available to professional repairers and not all parts will fit all models.

Door seals will be available for ten years after the model has been discontinued.